

## Case Study:

### Warehouse Assistant

### Impact Furniture Services



#### Warehousing and Storage

Thomas Athersmith works in a warehouse, recycling donated furniture. He processes incoming donations, does paperwork, tags and prices items, helps customers choose products and helps with van collections and deliveries.

#### Benefits

Thomas believes that his Apprenticeship was a great way to show employers what he was capable of. He also liked earning a wage while he trained.



**He says "My Apprenticeship gave me confidence and meant I could afford to take driving lessons and think about my future. It was great to be able to show I was a hard worker and I really liked my job and the wage that came with it."**

#### Why an Apprenticeship?

Despite facing difficulties at school Thomas was determined to get a good job. He knew he wanted to do something practical, and undertook an Entry to Employment course to prepare him for his Apprenticeship.

**He says "I struggled at school and when I left I was really unsure what I wanted to do. I liked the idea of working but liked hands-on work so I decided to apply for an Apprenticeship."**

#### What Next?

Thomas has completed his Apprenticeship and now has a permanent job at Impact Furniture Services. He has undertaken further training including a furniture restoration course, and his next step will be a second NVQ Level 2, this time in Customer Service.