

Factsheet 11

Hospitality and Catering

National Apprenticeship Service

Overview

Apprentices will have the choice of one of six career paths within this industry. If you are interested in service, you could train as waiting staff and learn how to serve customers, or train in drinks service; alternatively you may be interested in food preparation and would like to train as a chef.

There are now over two million people working in the Hospitality and Catering Sector. The sector covers 14 industries from hotels and restaurants through to events, and travel services. There are approximately 142,000 individual hospitality, leisure, travel and tourism establishments in Great Britain. The sector is dominated by small and medium sized enterprises and employs a young workforce, with 16% of staff being aged 16-19 and a further 32% aged 20-29¹.

Total employment in the sector is forecast to grow by nearly 10% equating to around 208,000 additional jobs by 2017².

Salaries differ across the job roles within the sector starting with the minimum wage to experienced managers earning in the region of £40k.

What is an Apprenticeship

An Apprenticeship is a mix of real work and learning. Apprentices earn a wage and get experience whilst working towards a number of qualifications. An Apprenticeship follows a Level 2 programme and can lead onto an Advanced Apprenticeship which is a Level 3 programme.

Example Job Roles as an Apprentice

- Kitchen and Catering Assistants
- Chefs/Cooks
- Waiting Staff
- Bar Staff
- Restaurant and Catering Managers
- Hotel and Accommodation Managers
- Conference and Exhibition Managers
- Hotel Porters

Apprenticeship Framework

There are a number of elements to each Apprenticeship and this is called the framework. Each Apprenticeship framework has three main strands:

- competence based element
- technical element
- skills element

The three strands are sometimes accompanied by additional qualifications to give the most relevant skills and knowledge required for the job.

¹ www.people1st.co.uk/research ² www.people1st.co.uk

Competence Element

Apprenticeship – NVQ Level 2 in route related to your job role see options

Advanced – NVQ Level 3 in route related to your job role see options

Technical Element

The knowledge based element within all routes will be assessed through independent assessment of the relevant NVQ.

Skills Element

Apprenticeship –

Communication Level 1

Application of Number Level 1

Advanced –

Communication Level 2

Application of Number Level 2

Other Additional Study

Employment Rights and Responsibilities

Apprenticeships Available

- Apprenticeship (6-12 months) ✓
- Advanced Apprenticeship (18-24 months) ✓
- Higher Apprenticeship ✗

Progression Routes

- Advanced Apprenticeship
- Further Education
- Higher Education
- Supervisory and management positions

Options within the Framework

Route A – NVQ in Food and Drink Service

Route B – NVQ in Food and Drink Service (Drinks Service)

Route C – NVQ in Front Office

Route D – NVQ in Food Processing and Cooking

Route E – NVQ in Professional Cookery

Route F – NVQ in Housekeeping

Route G – NVQ in Hospitality Services (Multi-Skilled)

Already Employed?

Are you currently employed but not working towards qualifications? Speak to your employer about converting to an Apprenticeship and ask them to call 08000 150 600 for more information.

For more Information and to Apply

Visit:

www.apprenticeships.org.uk

www.people1st.co.uk

If you require further advice or support on Apprenticeships please contact your local Connexions or Careers Advice Service.